Lake Erie Regional Health System of New York Chautauqua County, New York Locations in Dunkirk, Irving and Gowanda

# Position Specifications Chief Information Officer

August 2012

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#### THE OPPORTUNITY

#### Overview:

Lake Erie Regional Health System of New York (LERHSNY) was formed in 2008 in response to New York State's Commission on Health Care Facilities in the 21st Century, also known as the Berger Commission. The initial findings of the Berger Commission defined approaches for Brooks Memorial Hospital and the TLC Health Network that included the elimination of acute care beds at the Lake Shore campus of TLC Health. It soon became clear that the recommendations would not best serve the healthcare needs of the Northern Chautauqua region. Without collaboration between Brooks and TLC (which includes Lake Shore Health Care Center in Irving and Tri-County Memorial Hospital in Gowanda), access to healthcare services in the region would be seriously compromised. Both Brooks and TLC began working together with the New York State Department of Health to find a better model, with the end result being the creation of LERHSNY. LERHSNY is an active parent corporation responsible for governing Brooks Memorial Hospital and the TLC Health Network. The system is led by one CEO and one Board of Trustees.

Besides having similar missions, the TLC Health Network and Brooks Memorial Hospital have long traditions in caring for their patients, residents, and clients. Both are committed to protecting local access to primary and emergent care. LERHSNY is able to offer a more extensive range of services by working together rather than independently. While TLC Health and Brooks Memorial both provide important core acute care services, they also have different, complementary programs. For example, Brooks Memorial provides obstetrics, dialysis, radiation oncology services, and a sleep center, none of which are currently offered by TLC. On the other hand, TLC Health is unique in offering long term care, short term rehab, mental health, chemical dependency, home care, primary care clinics, and child/adult day care.

By utilizing a regional approach, The Lake Erie Regional Health System is able to more efficiently coordinate these complementary services and broaden their reach to communities outside of their respective service areas. Additionally, in today's healthcare environment, it is important to have enough activity to ensure clinical quality and economic efficiency. This relationship allows Brooks and TLC to take advantage of economies of scale and better manage their resources, from buying supplies to having sufficient volume to recruit healthcare professionals. For more information please see <a href="https://www.lakeeriehealth.org">www.lakeeriehealth.org</a>.

#### Location:

Chautauqua County, NY

#### The Position:

The Chief Information Officer (CIO) reports directly to the Chief Executive Officer/President and is responsible for the selection, implementation, and maintenance of technology supporting clinical and operational systems for Lake Erie Regional Health System of NY (LERHSNY). Working in a collaborative environment, the CIO will be responsible for completing projects in a multi-location system, using project management tools and meeting financial guidelines. The CIO will oversee management, planning, strategy, and budget for all technical support teams. The CIO will be responsible for the effective integration and oversight of enterprise-wide information systems (uniting facilities that had operated formerly as separate entities with separate systems). The implementation of Meditech at the system level is near completion. Upon completion, the CIO will be charged with organizing the department responsibilities to ensure optimal compliance with operational needs, regulatory, and payer requirements including but not limited to "meaningful use," ARRA, HIPAA, and similar initiatives.

# Reporting relationships:

- The Chief Information Officer reports to the system President/CEO.
- Direct reports to the CIO are subject to change but are expected to include a Technical Director, Network Administrator, and Applications Director.

## Qualifications:

- Demonstrated experience within IT systems and IT management in a hospital or health system environment.
- Master's degree preferred; Bachelor's degree required.
- Familiarity with Meditech Magic environment is strongly preferred.
- Willingness to operate in a role which combines hands-on and strategic skills.
- Ability to organize, analyze, and synthesize data to support effective decision making.
- Strong organization, managerial, and people management skills.
- Project management skills, including the ability to define program, project or process objectives; identify stakeholders; plan steps; coordinate and allocate human, technological, and fiscal resources to accomplish goals in a timely manner.
- Strong communication skills speaking, writing, teaching/mentoring, and presenting.

## Why consider the opportunity:

- Impact. The CIO will be instrumental in helping Lake Erie Regional Healthcare System of NY to realize its vision of building a high-quality, cost effective health care system. The CIO's contribution to this vision cannot be overstated. The CIO will join a system that is highly motivated to upgrade its IT systems performance.
- Affiliation. LERHSNY has recently formed a strategic affiliation with UPMC Hamot located in Erie PA, a tertiary care facility that is part of the University of Pittsburgh Medical Center system. This affiliation will provide LERHSNY with administrative, clinical and technical resources; optimize opportunities for revenue growth and efficiency; and will

- facilitate access to an expanded range of high quality providers and services throughout the LERHSNY service area.
- <u>Location</u>. Equidistant between Buffalo, NY and Erie, PA, the region boasts a low cost of living, good schools, ample opportunities for outdoor recreation, and many attractive housing options.

#### PROCEDURE FOR CANDIDACY

Confidential review of applications will begin immediately and continue until the position is filled. Nominations, expressions of interest, and applications (including a statement of application and CV/resume) should be submitted via email to jdelmotte@summitsearchsolutions.com.

#### For further information:

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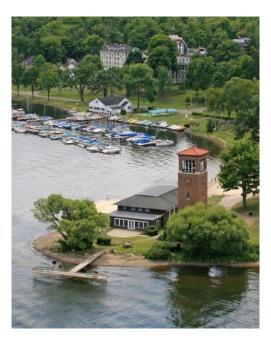
Lake Erie Regional Health System of New York provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, gender, sexual orientation, national origin, age, disability, genetic information, marital status or status as a covered veteran in accordance with applicable state and local laws governing nondiscrimination in employment.

# Chautauqua County, New York

Chautauqua County (established in 1808), serves as the western gateway to New York State. Residents and visitors alike find so many things to love about Chautauqua County. Anchored by the Cities of Jamestown (the largest city) and Dunkirk, Chautauqua County is comprised of a mixture of

Victorian, lakeside and Amish communities. The area's natural beauty, affordable housing, access to quality health care, diverse work settings and easy commutes all provide a tremendous quality of life. Coupled with sports and recreational opportunities and tremendous offerings in the arts and education, it's no wonder that Chautauqua County is often called the World's Learning Center!

Today, the manufacturing sector provides the base for the county's economy with important and growing contributions from the retail, service, and tourism sectors. Farming continues to contribute to the county's economy, as well as the associated food processing industry. With its 15,500 acres of grapes, and twenty-three wineries, Chautauqua County has more farms and produces more grapes than any other county in New York State.



Location in the state of New York

# **Interesting Tidbits:**

- In 1897 Dr. Charles Welch moved his production of unfermented grape juice to Westfield to be in the heart of Concord grape country.
- The first lighthouse ever to be lighted by natural gas (1829) still stands at Barcelona Harbor on Lake Erie. It is the oldest lighthouse on the Great Lakes.
- Its name may be a contraction of a Seneca Indian word meaning "bag tied in the middle."

**Education:** Jamestown Community College has two campuses in the county at Jamestown and Dunkirk. The State University of New York at Fredonia is located in the northern part of the county. Jamestown Business College offers two year degrees, certificates, and a four year degree.

Recreation and Attractions: Beaches, boating, cycling, fishing, golfing, hunting, skiing, trails and parks are just some of the fun things to do in Chautauqua County. Good food is always available at the farm markets, produce stands and cider and syrup producers. You can visit over 23 wineries in Lake Erie wine country and enjoy outdoor concerts, sailboat races, and harvest festivals. Area art galleries feature local and regional art including sculpture, pottery, and fiber arts.

Here are some good sources for information on living in Chautauqua County: <a href="http://www.chautauquachamber.org/Live\_Work\_Play">http://www.co.chautauqua.ny.us/living/Pages/default.aspx</a>
<a href="http://www.tourchautauqua.com/what\_to\_do.aspx">http://www.tourchautauqua.com/what\_to\_do.aspx</a>



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