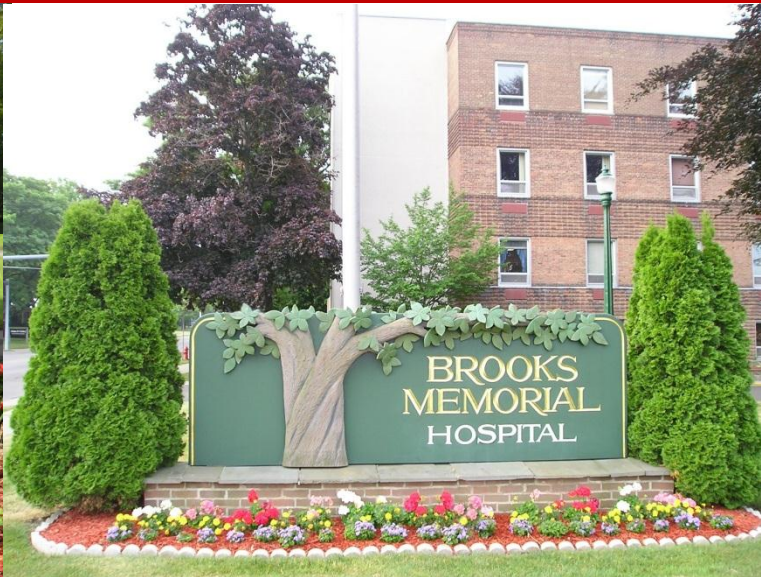


Lake Erie Regional Health System of New York
Chautauqua County, New York
Locations in Dunkirk, Irving and Gowanda

Position Specifications Chief Quality Officer

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Prepared by:
Carrie Coward
Summit Search Solutions, Inc.



Lake Erie
REGIONAL HEALTH SYSTEM
of New York

www.lakeeriehealth.org

THE OPPORTUNITY

Overview:

Lake Erie Regional Health System of New York (LERHSNY) was formed in 2008 in response to New York State's Commission on Health Care Facilities in the 21st Century, also known as the Berger Commission. The initial findings of the Berger Commission defined approaches for Brooks Memorial Hospital and the TLC Health Network that included the elimination of acute care beds at the Lake Shore campus of TLC Health. It soon became clear that the recommendations would not best serve the healthcare needs of the Northern Chautauqua region. Without collaboration between Brooks and TLC (which includes Lake Shore Health Care Center in Irving and Tri-County Memorial Hospital in Gowanda), access to healthcare services in the region would be seriously compromised. Both Brooks and TLC began working together with the New York State Department of Health to find a better model, with the end result being the creation of LERHSNY. LERHSNY is an active parent corporation responsible for governing Brooks Memorial Hospital and the TLC Health Network. The system is led by one CEO and one Board of Trustees.

Besides having similar missions, the TLC Health Network and Brooks Memorial Hospital have long traditions in caring for their patients, residents, and clients. Both are committed to protecting local access to primary and emergent care. LERHSNY is able to offer a more extensive range of services by working together rather than independently. While TLC Health and Brooks Memorial both provide important core acute care services, they also have different, complementary programs. For example, Brooks Memorial provides obstetrics, dialysis, radiation oncology services, and a sleep center, none of which are currently offered by TLC. On the other hand, TLC Health is unique in offering long term care, short term rehab, mental health, chemical dependency, home care, primary care clinics, and child/adult day care.

By utilizing a regional approach, The Lake Erie Regional Health System is able to more efficiently coordinate these complementary services and broaden their reach to communities outside of their respective service areas. Additionally, in today's healthcare environment, it is important to have enough activity to ensure clinical quality and economic efficiency. This relationship allows Brooks and TLC to take advantage of economies of scale and better manage their resources, from buying supplies to having sufficient volume to recruit healthcare professionals. For more information please see www.lakeeriehealth.org.

Location:

Chautauqua County, NY

The Position:

Working in partnership with Lake Erie Regional Health System's administrative and clinical leadership, The Chief Quality Officer (CQO) will develop and coordinate system-wide processes and activities to optimize efforts in quality and performance improvement. Contained within this broad scope will be oversight and accountability for continual best practices in accreditation, risk management, compliance, and safety. The CQO will develop tools and lead teams to assist with quality monitoring and improvement at the local hospital level as well. The CQO will foster and maintain collaborative relationships with external agencies, payers and stakeholders related to quality/performance initiatives. This position will review the system's current organizational structure and processes related to quality and provide an operational assessment and recommendations to the President/CEO. The CQO will implement and monitor progress on the approved recommendations.

Reporting relationships:

- The Chief Quality Officer reports to the system President/CEO.
- The Vice President of Quality Improvement/Risk Management/Compliance is a direct report to the Chief Quality Officer.

Qualifications:

- A history of progressive experience in quality improvement in a hospital or hospital system setting.
- Bachelor's degree required; master's degree preferred.
- Clinical experience highly preferred (RN or other).
- Prior experience in risk management, accreditation, and compliance preferred.
- Ability to set and drive a strategic vision.
- Strong organization, managerial, and people management skills.
- Project management skills, including the ability to define program, project, or process objectives; identify stakeholders; plan steps; and coordinate and allocate human, technological, and fiscal resources to accomplish goals in a timely and resourceful manner.
- Strong communication skills – speaking, writing, teaching/mentoring, and presenting.
- Lean/Six Sigma knowledge would be ideal.

Why consider the opportunity:

- Impact. The CQO will be instrumental in helping Lake Erie Regional Healthcare System of NY to realize its vision of building a high-quality, cost effective healthcare system.
- Affiliation. LERHSNY has recently formed a strategic affiliation with UPMC Hamot located in Erie PA, a tertiary care facility that is part of the University of Pittsburgh Medical Center system. This affiliation will provide LERHSNY with administrative, clinical and technical resources, optimize opportunities for revenue growth and efficiency, and will facilitate access to an expanded range of high quality providers and services throughout the LERHSNY service area.

- Location. Equidistant between Buffalo, NY and Erie, PA, the region boasts a low cost of living, good schools, ample opportunities for outdoor recreation, and many attractive housing options.

PROCEDURE FOR CANDIDACY

Confidential review of applications will begin immediately and continue until the position is filled. Nominations, expressions of interest, and applications (including a statement of application and CV/resume) should be submitted via email to jdelmotte@summitsearchsolutions.com.

For further information:

Jim Delmotte
Senior Consultant
Summit Search Solutions, Inc.
Direct: 313-885-4780
Toll Free: 800-901-8575 ext. 106

jdelmotte@summitsearchsolutions.com

Carrie Coward
President
Summit Search Solutions, Inc.
Direct: 828-669-3850
Mobile: 828-280-6980

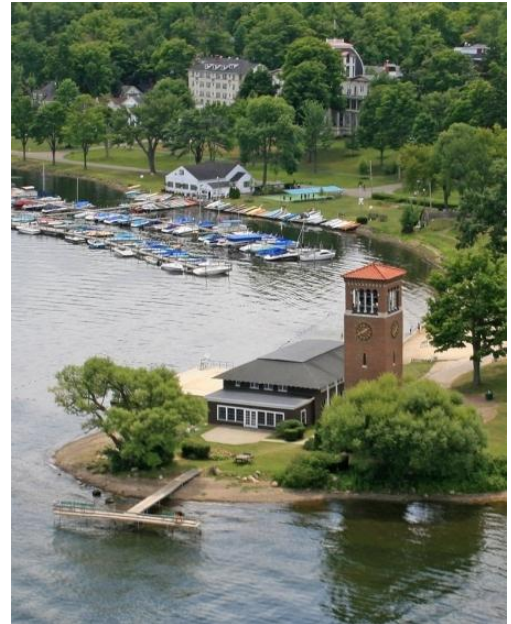
ccoward@summitsearchsolutions.com

Lake Erie Regional Health System of New York provides equal employment opportunities (EEO) to all employees and applicants for employment without regard to race, color, religion, gender, sexual orientation, national origin, age, disability, genetic information, marital status or status as a covered veteran in accordance with applicable state and local laws governing nondiscrimination in employment.

Chautauqua County, New York

Chautauqua County (established in 1808), serves as the western gateway to New York State. Residents and visitors alike find so many things to love about Chautauqua County. Anchored by the Cities of Jamestown (the largest city) and Dunkirk, Chautauqua County is comprised of a mixture of Victorian, lakeside and Amish communities. The area's natural beauty, affordable housing, access to quality health care, diverse work settings and easy commutes all provide a tremendous quality of life. Coupled with sports and recreational opportunities and tremendous offerings in the arts and education, it's no wonder that Chautauqua County is often called the World's Learning Center!

Today, the manufacturing sector provides the base for the county's economy with important and growing contributions from the retail, service, and tourism sectors. Farming continues to contribute to the county's economy, as well as the associated food processing industry. With its 15,500 acres of grapes, and twenty-three wineries, Chautauqua County has more farms and produces more grapes than any other county in New York State.



Interesting Tidbits:

- *In 1897 Dr. Charles Welch moved his production of unfermented grape juice to Westfield to be in the heart of Concord grape country.*
- *The first lighthouse ever to be lighted by natural gas (1829) still stands at Barcelona Harbor on Lake Erie. It is the oldest lighthouse on the Great Lakes.*
- *Its name may be a contraction of a Seneca Indian word meaning "bag tied in the middle."*

Education: Jamestown Community College has two campuses in the county at Jamestown and Dunkirk. The State University of New York at Fredonia is located in the northern part of the county. Jamestown Business College offers two year degrees, certificates, and a four year degree.

Recreation and Attractions: Beaches, boating, cycling, fishing, golfing, hunting, skiing, trails and parks are just some of the fun things to do in Chautauqua County. Good food is always available at the farm markets, produce stands and cider and syrup producers. You can visit over 23 wineries in Lake Erie wine country and enjoy outdoor concerts, sailboat races, and harvest festivals. Area art galleries feature local and regional art including sculpture, pottery, and fiber arts.

Here are some good sources for information on living in Chautauqua County:

http://www.chautauquachamber.org/Live_Work_Play

<http://www.co.chautauqua.ny.us/living/Pages/default.aspx>

http://www.tourchautauqua.com/what_to_do.aspx





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